

Volii Privacy Policy

Privacy Policy

Last Updated: July 13, 2026

This Privacy Policy explains how Volii (the “App,” “we,” “us,” or “our”) collects, uses, and protects your information. By using the App, you agree to the practices described in this policy. If you do not agree, do not use the App.

1. Information We Collect

We collect the following information when you use the App:

- **Account information:** the email address, password, and name you provide to sign in
- **Game data:** scores, participants, dates, and other details you log about games
- **Cost-splitting references:** contact information (such as an email address) you or another user provide to help split costs, such as court rental fees, outside the App

We do **not** collect location data, and we do **not** process, store, or have access to any payment information. Any cost-splitting reference (e.g., an e-transfer email) is stored only as a note for your own convenience — no actual transaction happens through the App.

2. How We Use Your Information

We use the information we collect to:

- Create and maintain your account
- Let you log, view, and track games and cost-splitting references
- Communicate with you about your account or the App (e.g., responding to support requests)
- Maintain the security and integrity of the App
- Improve and develop the App’s features

We do not sell your personal information, and we do not use it for targeted advertising.

3. How We Store and Protect Your Information

Your information is stored using third-party hosting and infrastructure providers who help us operate the App. We take reasonable technical and organizational measures to protect your information, including password encryption, but no method of storage or transmission is completely secure, and we cannot guarantee absolute security.

4. Sharing Your Information

We do not sell or rent your personal information. We may share information:

- With service providers who help us operate the App (e.g., hosting, email delivery), under obligations to protect your data
- If required by law, legal process, or to protect the rights, safety, or property of Volii, our users, or others
- In connection with a merger, acquisition, or sale of assets, in which case we will notify you

Note that other users may see certain information you choose to share with them through the App's features — for example, a name or cost-splitting reference you provide in connection with a logged game.

5. Your Choices and Rights

You can:

- Update or correct your account information at any time within the App
- Delete your account at any time by contacting support@volii.io
- Request a copy of the personal information we hold about you, or request that we delete it, by contacting support@volii.io

We will respond to requests within a reasonable time and in accordance with applicable law. Note that we may retain certain information after account deletion where required for legal, security, or record-keeping purposes.

6. Data Retention

We retain your information for as long as your account is active, or as needed to provide the App's features. If you delete your account, we will delete or anonymize your personal information within a reasonable period, except where retention is required by law.

7. Children's Privacy

The App is not directed at, and is not intended for use by, anyone under 18 years old. We do not knowingly collect personal information from anyone under 18. If we become aware that we have collected such information, we will take steps to delete it.

8. International Users

The App and its service providers may store or process information outside of your province or country of residence, including in jurisdictions with different data protection laws than where you live.

9. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of material changes (e.g., via email or an in-app notice). Continued use of the App after changes take effect constitutes acceptance of the updated policy.

10. Contact Us

Questions about this Privacy Policy, or requests regarding your

personal information, can be sent to support@volii.io.