

Volii Terms of Service

Terms of Service

Last Updated: July 13, 2026

Welcome to Volii (the “App”). These Terms of Service (“Terms”) govern your access to and use of the App. “We,” “us,” and “our” refer to the operator of Volii. By creating an account or using the App, you agree to these Terms. If you do not agree, do not use the App.

1. Eligibility

You must be at least 18 years old to use the App. By creating an account, you represent that you meet this requirement.

2. Account Registration

To use the App, you must create an account using a valid email address, password, and name. You are responsible for:

- Maintaining the confidentiality of your login credentials
- All activity that occurs under your account
- Providing accurate information when creating your account

Notify us immediately at support@volii.io if you suspect unauthorized access to your account.

3. Description of the App

The App allows users to log recreational pickleball games, including scores, participants, and related activity data. The App also requires users to record and reference contact information (such as an email address) to help split costs — for example, court rental fees — with other players.

Important: The App does not process, hold, or transmit any payments. Any cost-splitting information (such as an e-transfer email) is provided for the users’ own reference and convenience only. Any actual payment, e-transfer, or financial transaction between users happens entirely outside the App, through third-party services (such as your bank or e-transfer provider), and is solely between the users involved.

4. User Content

“User Content” means any information you submit to the App, including game logs, scores, names, and cost-splitting notes. You retain ownership of your User Content. By submitting User Content, you grant us a non-exclusive, royalty-free license to store, display, and process it for the purpose of operating and improving the App.

You are responsible for the accuracy of the User Content you submit, including any names or references to other individuals (e.g., logging a game with another user's name). Do not submit content that is false, defamatory, or that violates another person's privacy or rights.

5. Acceptable Use

You agree not to:

- Use the App for any unlawful purpose
- Impersonate another person or misrepresent your affiliation with any person
- Submit false game data, financial references, or information intended to mislead another user (e.g., providing an incorrect payment reference)
- Attempt to interfere with, disrupt, or gain unauthorized access to the App or its systems
- Use the App to harass, defame, or harm another user

6. No Involvement in Court Bookings or Payments Between Users

The App is a logging and record-keeping tool only. We do not:

- Book, reserve, or facilitate access to any court, facility, or rec center
- Process, guarantee, hold, or verify any payment or e-transfer between users
- Mediate disputes about money owed, split costs, or reimbursement between users

Any arrangement to split costs, send an e-transfer, or book a court is solely between the users involved. **We are not responsible for any unpaid amounts, incorrect transfers, disputes, or losses arising from cost-splitting arrangements or court bookings made outside the App.**

7. Assumption of Risk

Pickleball and other physical activities carry inherent risks of injury. The App is a game-logging tool and does not organize, supervise, referee, or provide instruction for any game or activity. You acknowledge and agree that:

- You participate in any physical activity logged in the App entirely at your own risk
- We are not responsible for any injury, loss, or damage arising from games, matches, or activities you log or reference through the App
- The App is not a substitute for appropriate safety precautions, equipment, or medical advice

8. Termination

We may suspend or terminate your account at any time if you violate these Terms. You may delete your account at any time by contacting support@volii.io. Upon termination, your right to use the App ends, though we may retain certain data as described in our Privacy Policy or as required by law.

9. Disclaimer of Warranties

The App is provided “as is” and “as available,” without warranties of any kind, whether express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement. We do not guarantee the App will be uninterrupted, error-free, or secure.

10. Limitation of Liability

To the fullest extent permitted by law, Volii and its officers, employees, and affiliates will not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of data, revenue, or goodwill, arising from your use of the App — including, without limitation, any disputes, losses, or injuries connected to games logged, cost-splitting references, or court bookings arranged outside the App.

11. Indemnification

You agree to indemnify and hold harmless Volii from any claims, damages, or expenses (including reasonable legal fees) arising from your use of the App, your User Content, or your violation of these Terms.

12. Changes to the App or Terms

We may update these Terms from time to time. We will notify you of material changes (e.g., via email or an in-app notice). Continued use of the App after changes take effect constitutes acceptance of the updated Terms.

13. Governing Law

These Terms are governed by the laws of British Columbia, Canada, without regard to conflict-of-law principles.

14. Contact

Questions about these Terms can be sent to support@volii.io.